



LET'S MOVE!

RETURN/EXCHANGE POLICY

If you are not completely satisfied with your order, you may return the unused items within 30 days from the date of invoice for a full refund (excluding shipping charges and any applicable restocking fees). A copy of the packing slip must accompany all returns. MOSSA will gladly accept returns or exchanges under the following conditions:

GARMENT/APPAREL RETURNS: **NOTE:** Apparel Clearance items are **final** sale and cannot be returned.

- ALL original tags must remain attached to the garment/apparel.
- The garment has NOT been worn, washed, or soiled (including make-up, body lotions, deodorant, etc.).

EQUIPMENT RETURNS:

- All equipment is warranted free of manufacturer defects for one year from invoice date.

Unless the product is defective or the return/exchange is the result of a MOSSA error, all returns and/or exchanges will incur shipping charges.

To return or exchange an item, please complete the information below and attach it to a copy of your original packing list. Any shipping method you choose is acceptable to return a product. However, we recommend that you request a signature confirmation when returning the product. After the product is received, credits will be issued to the credit card used to purchase the product. Ship the package to:

MOSSA EXCHANGE
2130 Newmarket Parkway
Marietta, GA 30067 USA

CUSTOMER INFORMATION

Full Name: _____

Street Address: _____

City, State, Zip: _____

Email Address: _____ Phone Number: _____

RETURN INFORMATION

Order #	Qty.	Item #/ Description	Return Reason (Use Code)
_____	_____	_____	_____
_____	_____	_____	_____
_____	_____	_____	_____

RETURN REASON CODES
1. Not as expected
2. Wrong item shipped
3. Wrong quantity received
4. Damaged/Defective
5. Wrong Size
6. Other

EXCHANGE INFORMATION (Items to be sent) Additional charges apply.

Qty	Item No./ Description	Alternate Item/ Size (if Item is not in stock)
_____	_____	_____
_____	_____	_____

Credit Card # for additional charges: _____ Exp. Date _____